



General Terms and Conditions 'The oaks treehouse'

LA CABANE DU PERCHE

Treehouses & Hot tub in Normandy
FRANCE

- Pricing

- Prices are given for 2 people per night, breakfast included.
- The night before French national holidays and the French national holiday itself are charged at weekend prices.
- Children under 2 are free.
- The treehouse offers accommodation for a **maximum of 4 people (2 adults and 2 children)**.

- Practical informations

- Check in time between 4pm and 7pm. In the event of a late arrival or a delay, please let us know.
- Breakfast is served from 8.30 am to 10.00 am.
- The **treehouse must be vacated before 11am** on the day of departure.
- **No pets allowed.**
- **The accommodation is comprised of** 1 double bed, 1 single bed and 1 additional bed more suited to children - prohibited for a child under 6 years old (as it is the upper half of a bunk bed tucked under the sloping ceiling).
- **Access to the tree house and its surroundings is reserved for customers only.**

- Booking / Reservation

- **The reservation will be effective and definitive after receipt of full payment** on line from the website OR by bank transfer.
- Once the payment has been received, you will be contacted by email for the confirmation of your reservation/booking.
- An invoice can be provided, if required, at the end of your stay.
- **Any damage or loss of items will be billed separately.**
A package of 30 € will be applicable for the mailing **of any object forgotten** (whatever the size of the object) in the treehouse.

• Cancellations

Cancellation by the owner :

- Before the client's arrival, the owner reserves the right to deny access to the tree house in the event of storm or gale warnings or high gusts of wind or frosts (temperatures below -5° over a number of days can disrupt the water supply to the tree house). In this case, the owner will returned the full payment.
- If on arrival, access is judged too dangerous, for whatever reason, the owner reserves the right to prohibit access. In this case, the payment will be fully returned, but no compensation can be claimed.

Cancellation and modification by the customer :

- More than 30 days before the stay : the entire payment will be returned.
- Between 30 and 15 days before the stay : 50% of the payment will be returned.
- Fewer than 15 days before the stay : 100% of the total amount is retained by LA CABANE DU PERCHE.

• Health and Safety

- The treehouse has been constructed by a specialized company and conforms to the standards DTU.31.2NF P 21-204
- Easy access via a straight staircase.
- The terrace can be closed off by a gate and the guardrails conform to height regulations.
- **Climbing in the branches of the tree or on the railings is strictly forbidden. Children are under the entire responsibility of their parents in the treehouse, outside the treehouse, on the terrace, around the HOT TUB.**
- The treehouse is equipped with a smoke detector, fire extinguisher and a security light.
- **Smoking, candles and other combustible materials are prohibited in the treehouse.**
- **Barbecue and plancha are prohibited** in the treehouse.

• Insurance

- Treehouse customer must have **civil liability insurance**.





General Terms and Conditions 'The large treehouse & Hot tub'

LA CABANE DU PERCHE

Treehouse & Hot tub in Normandy
FRANCE

• Pricing

- Prices are given for 2 people per night, breakfast and hot tub included.
- The night before French national holidays and the French national holiday itself are charged at weekend prices.
- The treehouse offers accommodation for a **maximum of 2 people (only adults)**.

• Practical informations

- Check in time between 4pm and 7 pm. In the event of a late arrival or a delay, please let us know.
- Breakfast is served from 8.30 am to 10.00 am.
- The **treehouse must be vacated before 11 am** on the day of departure.
- **No pets allowed.**
- **Access to the hot tub, the treehouse and its surroundings is reserved for customers only.**
- **In case of breakdown of the hot tub**, we deduct 40 euros from the amount of your night or we propose to postpone your stay to another date.

• Booking / Reservation

- **The reservation will be effective and definitive after receipt of full payment** on line from the website OR by bank transfer.
- Once the payment has been received, you will be contacted by email for the confirmation of your reservation/booking.
- An invoice can be provided, if required, at the end of your stay.
- **Any damage or loss of items will be billed separately.**
A package of 30 € will be applicable for the mailing **of any object forgotten** (whatever the size of the object) in the treehouse.

• Cancellations

Cancellation by the owner :

- Before the client's arrival, the owner reserves the right to deny access to the tree house in the event of storm or gale warnings or high gusts of wind or frosts (temperatures below -5° over a number of days can disrupt the water supply to the tree house). In this case, the owner will returned the full payment.
- If on arrival, access is judged too dangerous, for whatever reason, the owner reserves the right to prohibit access. In this case, the payment will be fully returned, but no compensation can be claimed.

Cancellation and modification by the customer :

- More than 30 days before the stay : the entire payment will be returned.
- Between 30 and 15 days before the stay : 50% of the payment will be returned.
- Fewer than 15 days before the stay : 100% of the total amount is retained by LA CABANE DU PERCHE.

• Health and Safety

- The treehouse has been constructed by a specialized company and conforms to the standards DTU.31.2NF P 21-204
- Easy access via a straight staircase.
- The treehouse is equipped with a smoke detector, fire extinguisher and a security light.
- **Smoking, candles and other combustible materials are prohibited in the treehouse.**
- **Barbecue and plancha are prohibited** in or outside the treehouse.

• Insurance

- Treehouse customer must have **civil liability insurance**.

